



Tech Mobile

TECHNICIAN MOBILE CLOCKING & JOB MANAGEMENT





Clock attendance and record time on jobs from anywhere, even without Internet access.

With Tech Mobile, your technicians can register their attendance and clock on and off service/repair jobs whether they're in Tallarook, Toogong or Townsville.

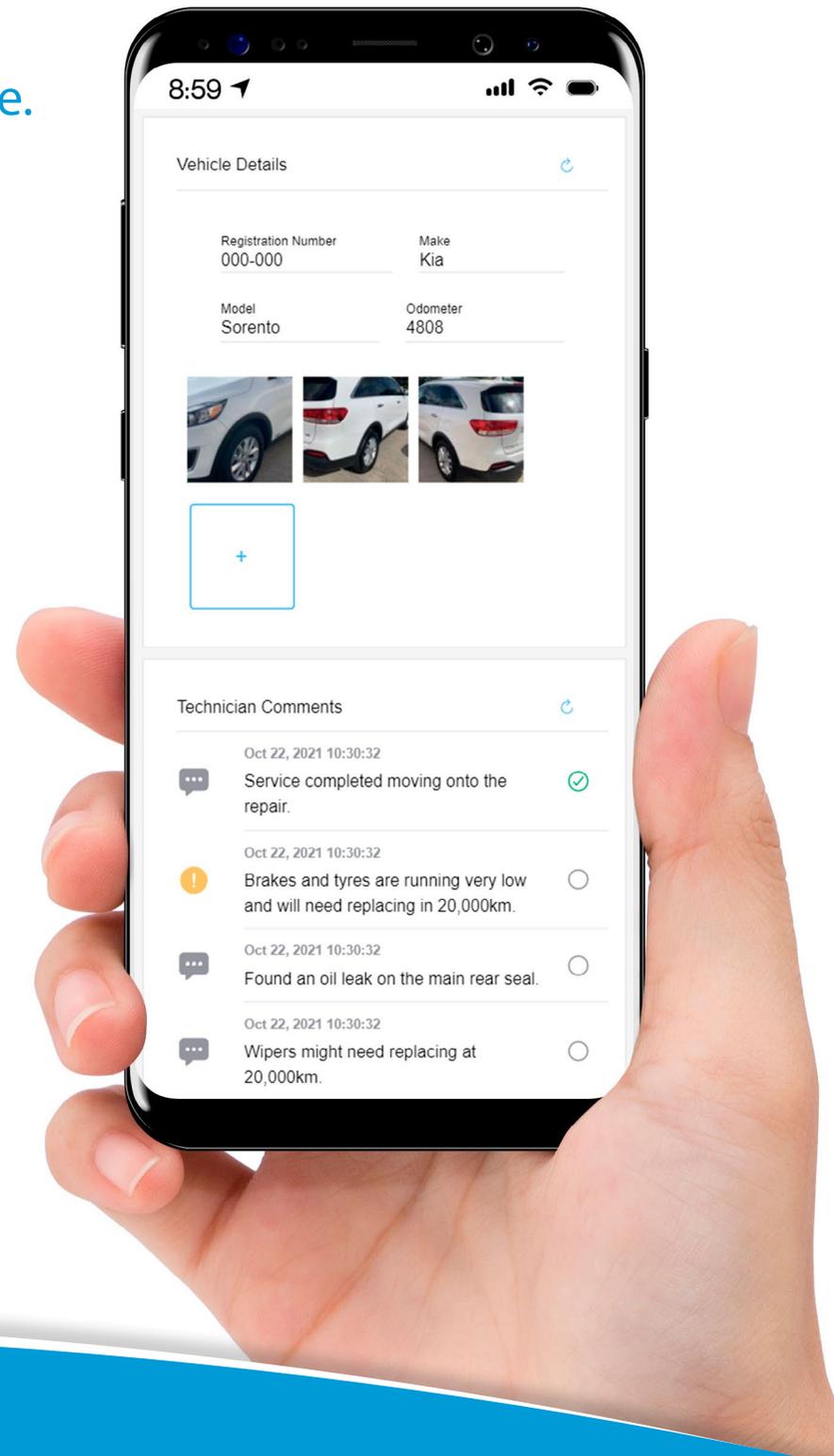
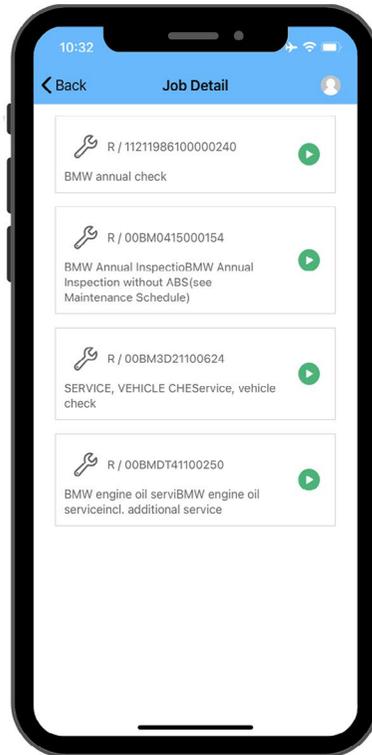
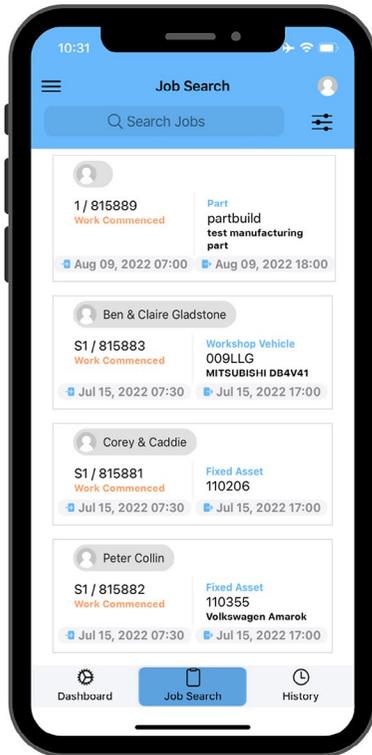
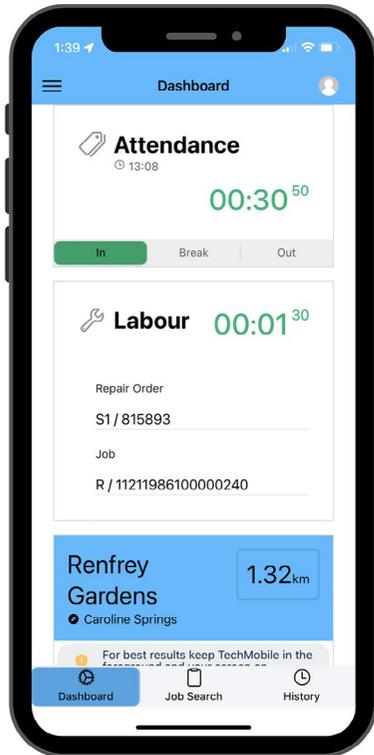
Tech Mobile's clever technology works offline, then syncs automatically with your DMS the next time the user's device connects to the internet. Technicians can create ad hoc ROs, add comments (including voice-to-text and spell check*), create service advisor alerts, and take photos with their device - all attached to the job#.

It even records the distance travelled and stores this against the job.



Tech Mobile is simple, powerful, and works anywhere.

- Clock on and off attendance for the day
- Clock on and off service and repair jobs
- Record distance travelled to an on-site service or repair job
- Add comments to a job or an alert to the service advisor
- Voice-to-text and built-in spell check* ensure ease of use and clarity
- Photograph important elements and attach them to a job
- Create ad hoc repair orders for unplanned jobs#



*Dependent on mobile device.
#Some limitations apply.

“How long did you spend on that job?”
“Which part of the cooling system failed?”
“How far away was that job last Tuesday?”
“Show me photos of the broken tensioner.”
“Did you organise an RO for that extra job?”

There's an app for that.

Tech Mobile reduces guesswork in resource allocation, workshop scheduling and technician management because key job data is collected at the source and synced automatically with your dealer management system.

Technicians can document what they find and receive timely support to complete jobs efficiently, while service advisors can address issues earlier and run their operations smarter.

The net result? Happier customers and higher profits.



Contact your Client Relationship Manager for more info.
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